

Mobile Banking App Certified Device List – Phones

The Certified Device List details all phones that are certified to support our mobile app product. Phones no longer listed may continue to function as they did previously; however, they are not explicitly supported.

All operating system updates received for phones at the time of publication of this list are also supported.

Applicable channels include SMS and Downloadable Applications (APP).

Important: Some devices not explicitly tested for and/or certified under this device testing approach may still fully function; however, this document does not guarantee that they will.

Limitation of Applicability

For a given mobile device model, a manufacturer may provide different versions of hardware, firmware, and operating system software. These different versions of the same phone model may operate differently to the model version that has been assessed for the purposes of its inclusion in this document.

Supported Operating Systems, Browsers, Networks, and Stores – Phone Channel

Supported Operating Systems

The following outlines the scope of our mobile app’s operating system and network support.

Only major versions released directly by OEMs (Apple or any Android hardware manufacturer) are included. Any OS version updates or patch releases that are released by carriers are not included in the scope for certification. **Beta releases of Apple and Android operating systems will not be supported.**

IMPORTANT NOTE: Only TLS (Transport Layer Security) 1.2 for app communications is supported. Any device or browser that does not support TLS 1.2 will not be able to connect to app services—even if the device is on a supported operating system version. This is being enforced to comply with security mandates from regulatory authorities and ensures secure communications for mobile banking users.

Apple Operating System (iOS)

- Minimum OS Version Support: iOS version 15.0
- Maximum OS Version Support: All later major version updates are supported, for example: 15.0 and later
- Hardware Requirements: Mobile Deposit Capture support requires a camera of at least two mega-pixels in resolution. Jailbroken devices are not supported.
- Browser Support: Only the default-installed browser is supported. For all iPhone devices, this is the Safari Browser.
- Channel Support: iPhone Application; SMS

Android Operating System

- Minimum OS Version Support: Android version 11.0
- Maximum OS Version Support: All later major version updates are supported, for example: 11.0 and later
- Hardware Requirements: Mobile Deposit Capture support requires a rear-facing camera of at least two mega-pixels in resolution. Our mobile banking app product does not support the use of the Android “Developer options” setting, including USB Debugging. Jailbroken/rooted devices and MITM interception are not supported.
- Browser Support: Only the default-installed browser is supported. For the majority of devices this is the Android Browser. For devices where Chrome is the default browser, this will be supported. The SMS channel is only supported for Android devices that have SMS capability
- Channel Support: Android Application; SMS

Supported Networks

The Mobile app product supports the Tier 1 carriers in the U.S., including:

- AT&T©
- Verizon©
- T-Mobile©/Sprint©
- US Cellular©

Supported Online Stores (App Stores)

- iTunes App Stores (Apple App Store)
- Google Play (Android App store)

Latest Certified Device List – Phone Channel

The following outlines the scope of our mobile banking app’s general device support. Only devices explicitly listed in the Certified Device List are fully supported. Other devices that conform to the general support policy above may still function however have not been tested.

Apple Phones

Brand/Manufacturer	Model	Added to SDL
Apple	iPhone 6S	September 2015
Apple	iPhone 6S Plus	September 2015
Apple	iPhone 7	September 2016
Apple	iPhone 7 Plus	September 2016
Apple	iPhone 8	September 2017
Apple	iPhone 8 Plus	September 2017
Apple	iPhone 11	September 2019
Apple	iPhone 11 Pro	September 2019
Apple	iPhone 11 Pro Max	September 2019
Apple	iPhone 12	September 2020
Apple	iPhone 12 Mini	September 2020
Apple	iPhone 12 Pro	September 2020
Apple	iPhone 12 Pro Max	September 2020
Apple	iPhone 13	September 2021
Apple	iPhone 13 Mini	September 2021
Apple	iPhone 13 Pro	September 2021
Apple	iPhone 13 Pro Max	September 2021
Apple	iPhone 14	September 2022
Apple	iPhone 14 Plus	September 2022
Apple	iPhone 14 Pro	September 2022
Apple	iPhone 14 Pro Max	September 2022
Apple	iPhone 15	October 2023
Apple	iPhone 15 Plus	October 2023
Apple	iPhone 15 Pro	October 2023
Apple	iPhone 15 Pro Max	October 2023
Apple	iPhone 16	September 2024
Apple	iPhone 16 Plus	September 2024
Apple	iPhone 16 Pro	September 2024
Apple	iPhone 16 Pro Max	September 2024
Apple	iPhone SE	March 2016
Apple	iPhone SE (2nd Gen)	March 2020
Apple	iPhone SE (2022)	September 2022

Brand/Manufacturer	Model	Added to SDL
Apple	iPhone X	November 2017
Apple	iPhone XR	October 2018
Apple	iPhone XS	September 2018
Apple	iPhone XS Max	September 2018
Total iPhones		36

Android Phones

Brand/Manufacturer	Model	Added to SDL
Google	Pixel 3	December 2018
Google	Pixel 3 XL	December 2018
Google	Pixel 4	September 2020
Google	Pixel 5	September 2022
Google	Pixel 6	September 2022
Google	Pixel 6a	September 2022
Google	Pixel 7	September 2022
Google	Pixel 7 Pro	September 2022
Google	Pixel 8a	September 2024
Google	Pixel 9	September 2024
Google	Pixel 9 Pro	September 2024
Google	Pixel 9 Pro XL	September 2024
Google	Pixel 9 Pro Fold	September 2024
LG	G7 ThinQ	September 2018
LG	V50 Thin Q	April 2020
One Plus	6T	April 2019
One Plus	7 Pro	September 2019
One Plus	9	September 2022
Samsung	Galaxy A03s	June 2023
Samsung	Galaxy A10e	July 2021
Samsung	Galaxy A11	November 2021
Samsung	Galaxy A13 5G	June 2023
Samsung	Galaxy A14 5G	September 2024
Samsung	Galaxy A15 5G	September 2024
Samsung	Galaxy A20	April 2021
Samsung	Samsung A32 5G	September 2022
Samsung	Galaxy A51	April 2021
Samsung	Galaxy A53	June 2023
Samsung	Galaxy Fold	November 2019
Samsung	Galaxy Note 10	November 2019

Brand/Manufacturer	Model	Added to SDL
Samsung	Galaxy Note 10+	November 2019
Samsung	Galaxy Note 20 Ultra	September 2022
Samsung	Galaxy S10	July 2019
Samsung	Galaxy S10E	July 2019
Samsung	Galaxy S10+	September 2020
Samsung	Galaxy S20 (S11)	September 2020
Samsung	Galaxy S20+	July 2021
Samsung	Galaxy S20 FE 5G	September 2022
Samsung	Galaxy S20 Ultra 5G	June 2023
Samsung	Galaxy S21 5G	December 2022
Samsung	Galaxy S21+ 5G	December 2022
Samsung	Galaxy S21 FE 5G	December 2022
Samsung	Galaxy S21 Ultra	December 2022
Samsung	Galaxy S22 5G	December 2022
Samsung	Galaxy S22+ 5G	December 2022
Samsung	Galaxy S22 Ultra	April 2022
Samsung	Galaxy S23	June 2023
Samsung	Galaxy S23 Plus	June 2023
Samsung	Galaxy S23 Ultra	June 2023
Samsung	Galaxy M13 5G	September 2022
Samsung	Galaxy Z Flip 3 5G	September 2022
Samsung	Galaxy Z Fold 4	September 2022
Samsung	Galaxy Z Fold 5	September 2024
Samsung	Galaxy Z Flip 5	September 2024
Samsung	Galaxy S24	April 2024
Samsung	Galaxy S24 Plus	April 2024
Samsung	Galaxy S24 Ultra	April 2024
Total Android Phones		57

Devices Removed from Last Certified Device List

Brand/Manufacturer	Model	Removed from SDL
Samsung	Galaxy Note 9	September 2024
Samsung	Galaxy S9	September 2024
Samsung	Galaxy S9 Plus	September 2024
LG	V40 Thin Q	September 2024
Motorola	Moto G7	September 2024
Motorola	Moto Z4	September 2024

Motorola	Moto G Power	September 2024
Motorola	Moto G Stylus 5G	September 2024